

. ETICKO TERMS & CONDITIONS (MAIN LEGAL CONTRACT)

Last Updated: 8/01/2026

These Terms & Conditions (“**Terms**”) govern your access to and use of the Eticko platform (“**Eticko**”, “**we**”, “**us**”, or “**our**”), including the purchase, sale, and use of event tickets.

By accessing Eticko or purchasing a ticket, you agree to be bound by these Terms.

1. Role of Eticko

Eticko is a **ticketing and event management platform**.

Eticko is **not the event organizer**, promoter, or venue owner unless explicitly stated.

Event organizers are solely responsible for:

- Event delivery
 - Event content
 - Event safety and compliance
 - Refund rules (subject to Eticko policies)
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2. Eligibility

You must be at least **18 years old** or have legal parental/guardian consent to use Eticko.

3. Ticket Purchases

- All ticket purchases are subject to availability.
 - A ticket is valid **only for the specific event, date, and time stated**.
 - Tickets may be issued electronically (QR code, SMS, or email).
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4. Ticket Use & Entry

- Each ticket grants **one-time entry only**, unless otherwise stated.
 - Entry is subject to the **event organizer and venue rules**.
 - Damaged, altered, duplicated, or fraudulent tickets may be rejected.
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5. Pricing & Fees

- Ticket prices are set by event organizers.
 - Eticko may charge **service and processing fees**, shown before checkout.
 - Fees are non-refundable except where required by law.
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6. Prohibited Conduct

You may not:

- Resell tickets without organizer's authorization
- Use Eticko for fraudulent or illegal activities
- Attempt to bypass security or ticket verification systems

Eticko reserves the right to suspend or terminate access for violations.

7. Event Changes

Events may be:

- Cancelled
- Postponed
- Rescheduled

Eticko is not responsible for changes caused by weather, security issues, government directives, or force majeure.

8. Limitation of Liability

To the maximum extent permitted under Kenyan law:

- Eticko's liability is limited to the **face value of the ticket purchased**
 - Eticko is not liable for indirect, incidental, or consequential losses
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9. Intellectual Property

All platform content, trademarks, and software belong to Eticko or its licensors. Unauthorized use is prohibited.

10. Privacy & Data Protection

Your personal data is handled in accordance with Eticko's **Privacy Policy** and the **Kenya Data Protection Act, 2019**.

11. Termination

Eticko may suspend or terminate accounts that violate these Terms or applicable laws.

12. Governing Law

These Terms are governed by the laws of the **Republic of Kenya**. Disputes shall be resolved in Kenyan courts.

13. Contact

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